

Privacy Policy-SHIMICOAT Pty Ltd ("The Contractor")

SHIMICOAT Website Data Protection Policies

We have organized our websites so that you will not be required to identify yourself or reveal any personal information in order to view our websites. At times, we may ask you to provide information about yourself or your company in order to better serve you. If you choose to provide this personally identifiable information, we will use it in accordance with this privacy statement. We provide this privacy statement to answer some of the questions you may have about the types of information we may collect from our website and what we may do with that information. By entering this website, you are consenting to the terms of this privacy statement. This privacy statement applies to data collected on SHIMICOAT Pty Ltd (SHIMICOAT) website. Other individual websites of SHIMICOAT may have privacy statements tailored specifically for activity on those websites and the terms of those privacy statements may differ from this privacy statement, and if so, the terms of this privacy statement will not apply.

SHIMICOAT Pty Ltd ("WE") operates the Website located at www.shimi.com.au (the "Website"). We respect our clients privacy and acknowledge you care how your information is used and shared. We created this Privacy Policy to inform you of our information collection, use and sharing practices for this Website. Your privacy is important to us.

SHIMICOAT Privacy Policy dictates how we collect, store, and use information about our customers and prospects, and it will be periodically assessed against new technologies, business practices, and our customers' changing needs. We take your concerns about privacy seriously, and we intend to take every reasonable effort to protect it.

How do we collect information?

We might collect information about you anytime you interact with us such as: when you access or browse the Website, order products or services through the Website, communicate with us either by e-mail and

when you request information about our products and services.

Information collected

The information we collect is generally of two types – personally identifiable information and non-personally identifiable information.

Personally, identifiable information comprises any information that can help us identify or locate an individual, including, without limitation, an individual's name, address, e-mail address, telephone number and credit card number.

Non-personally identifiable information comprises information that does not by itself identify an individual. This information generally includes anonymous information about an individual's use of the Website that includes, among other things, information concerning date and time of visit, the pages of the Website visited, the path through the Website, IP address, the type of browser and operating system used.

What do we use the information for?

The information we collect from you may collected and used in one of the following ways: Personalize your experience, improving the website, improving client services, processing transactions, sending emails on products or service that are news and company news, you can unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place an order or access your personal information. We offer the use of a secure server. After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers.

Your information and other parties

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating the website, conducting our business, or servicing you, so long as those parties agree to keep this



information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses. In the unlikely event of a sale of some or all of our business, SHIMICOAT may disclose your personal information to a purchaser that agrees to abide by the terms and conditions of this privacy policy.

Privacy of Children Who Visit the Web Site

This website is not designed for, or directed to, children under the age of 18 and will not knowingly collect personally identifiable information from individuals in this age group. We encourage parents to take an active role in their children's online activities and to talk with their children about disclosing personally identifiable information to websites.

We recognize the importance of children's safety and privacy. The website is not designed to attract children and is not intended for use by any children under the age of 18. We do not request, or knowingly collect, any personally identifiable information from children under the age of 18. Children under the age of 18 may use the website only under the supervision of a parent or legal guardian who agrees to be bound by the Terms of Use.

Online Privacy Policy Only

This online privacy policy applies only to information collected through the Website and not to information collected offline.

Terms of Service

Please visit the Terms of Service section of our Website establishing the use, disclaimers, and limitations of liability governing the use of the Website.

Integrity

Our aim is to keep our information about you as accurate as possible and encourage you to promptly update your information if it changes. You may, at any time, access your information to update, modify or delete any inaccuracies by accessing your account through the Website. You may also request us to remove your account information from our databases

and we will try to remove as much information as possible. However, as we generally keep information related to past transactions for our records, we may not be able to completely remove your information.

Changes to our Privacy Policy

We may change our policy at any time by posting a new version of it on the Website. We encourage you to check the Website regularly for information about revisions to this Privacy Policy. In the event that we change our Privacy Policy, such changes will affect all of the information we collect after any such change. If you object to the change to our Privacy Policy, then you must contact us in writing regarding your objection.

Changes to this privacy statement

At all time, we reserve the right to update this privacy statement at any time without notice to you. The most current version of the privacy statement can be reviewed by clicking on the "Privacy" link located at the bottom of the web pages on this website.

What information do we collect and how do we use it?

We understand that you expect to learn about our company when you visit this website and we greatly appreciate your interest. Similarly, we hope to learn about your needs as a current or potential customer through your visits to this website, allowing us to better serve you as your trusted supplier and business partner.

Personal information

Some of the website pages, may allow you to ask questions and register to receive further information. On these pages, we will ask you for certain personal information such as name, mailing address, electronic mail address and telephone number (Please confirm), which is necessary for us to respond to you accordingly and productively. If you prefer not to provide us with personal information you can still access our websites however you may be unable to access to complete information available on our website.

Aggregate and statistical data

We may collect certain aggregate data called web log information (such as your web browser, operating system, pages visited, etc.) and use cookies when you visit many of our web pages. For instance, when you



visit one of our websites, our web server will automatically recognize some non-personal information, including but not limited to the date and time you visited our site, the pages you visited, the referrer (the website you came from), the type of browser you are using (e.g., Netscape, Internet Explorer), the type of operating system you are using (e.g., Windows XP or Mac OS), and the domain name and address of your Internet Service Provider (e.g., AOL). SHIMICOAT reserve the right to collect such data without any notification.

SHIMICOAT cookies, SHIMICOAT web beacons and SHIMICOAT web log information never collects any personal information other than those at the time of log in. They do not contain personal information such as your name or e-mail address. In some cases, we may also collect information about you that you voluntarily submit, for example; name, mailing address, electronic mail address and telephone number.

Cookies and web beacons

When you view one of our websites or interactive advertisements, we may collect some non-personal information about you. The collection of this non-personal information is done either through the "cookie" technology or with "web beacons" (also called "single-pixel gif" or "web pings"). Neither our cookies nor web beacons nor web log information collects any personal information.

Cookies

When you view one of our websites or interactive advertisements, we may store some information on your computer. This information will be in the form of a small text file, also called a "cookie." Cookies help us in many ways to make your visit to our website more enjoyable and meaningful to you. For example, cookies avoid you having to log in every time you come back to one of our websites. They also allow us to tailor a website or advertisement to better match your interests and preferences. Most browsers can be configured not to accept cookies or to indicate when a cookie is being sent. We do not collect personal information automatically, but we may combine non-personal information collected automatically (e.g., through cookies) with your previously submitted personal information. Our cookies cannot read data off of your hard drive, cannot read cookie files created by other websites and cannot track any personal information

about you. If you erase or reject a cookie, you may still use this website.

Web beacons

Web beacons are site instrumentations that help us to determine, for instance, whether a page has been viewed or not and, if so, how many times. When you ask us to send you information on a promotion or a newsletter, we may use web beacons to establish how many of the e-mails are actually opened. In general, any electronic image viewed as part of a web page, including an ad banner, can act as a web beacon.

What do we do with this information?

We will use the information that you provide us to better understand your needs and to provide you with better products and services. At the most basic level, we will use information you provide to communicate with you, to update you on our products and services and to personalize our websites for you. Web logs may be used if necessary, to help identify any person attempting to break into or damage our website. We may share web log information with law enforcement agencies if we believe that we have evidence of a violation of computer security or related laws.

Periodically, we may survey you about your use of products for other market research or to provide you with marketing information we think will be useful to you. Most certainly, it will be voluntarily and you have a choice to willingly participate in these surveys and accept this marketing information or decline.

Will information be sold to third parties?

We WILL NOT, without your written permission, sell the information which you provide us to third parties. Occasionally, we may share personal information from you (such as name, mailing addresses and e-mail addresses) with our vendors, contractors or partners in connection with services that these individuals or entities perform for or with us. These vendors, contractors or partners are restricted from using this data in any way other than to provide services for us, and they may not share or resell this data. The services they provide for us include mailing product samples, or contacting the winners of our contests.

Unconditionally, we also reserve the right to share the information to respond to duly authorized information



requests of governmental authorities or where required by law.

Links to other sites

We may provide you with links to other websites. Please be aware that we cannot guarantee for the data collection practices of such other websites. We encourage you to read the privacy statements for those linked websites. SHIMICOAT take no responsibilities in this regard.

Referrals

Occasionally, visitors will have the opportunity to forward product sampling opportunities or other information on the website to friends/relatives or to send messages from our websites or interactive advertisements to friends/relatives. This personal referral information you provide to facilitate this communication is used on a one-time basis or stored only for analysis purposes, and is not further used by us to re-contact referred individuals, except in circumstances where we obtain consent from the people you have referred to receive communications from us.

Data security

We are committed to keeping the data you provide us secure and will take reasonable precautions to protect your personal information from loss, misuse or alteration. Our vendors, contractors or partners who have access to your personal information in connection with providing services for us are required to keep the information confidential and are not permitted to use this information for any other purpose than to carry out the services they are performing for us. We use secure connections on our websites to protect credit card information during its transmission.

VOLUNTARY PARTICIPATION

Our sites allow you to choose to receive or stop receiving communications from us. To request removal from a mailing list, please visit the Contact Us page and send a message with your request.

YOUR ACCEPTANCE OF OUR PRIVACY PRACTICES

By using this website or any other SHIMICOAT website or interactive banner ads, you signify your acceptance of this privacy statement, and you adhere to the terms and conditions posted on the website. If you do not agree with any of these terms in this privacy statement, please do not use this site or submit any personal information. Please check back for updates to this privacy statement.

Customers, suppliers, vendors and service providers

We may obtain various types of Personal Data about employees and agents of our customers, suppliers, vendors, and service providers. Such data may include contact information (names, titles, addresses, phone and fax numbers, and e-mail addresses); information about products and services ordered or provided; financial and payment information; user IDs, passwords, and information collected through Internet-based and e-commerce activities, and other transaction-related data.

We may use Personal Data for business purposes, including delivery of products or services; to establish or maintain business relationships; to provide access to Internet-based and e-commerce activities; to perform accounting functions; satisfy our legal obligations; satisfy administrative functions; prevent prohibited or illegal activities, and enforce our legal agreements; and to conduct other activities as necessary or appropriate in connection with servicing and developing business relationships.

Employees and agents of our customers, suppliers, vendors, and service providers may contact us to access or correct Personal Data that we maintain about them by sending an e-mail to info@shimi.com.au, or by contacting any of SHIMICOAT offices.

Other necessary disclosures and onward transfer

We may disclose Personal Data to agents, suppliers, vendors, service providers, and subcontractors to perform services for legitimate business purposes. We require those organizations to protect Personal Data with appropriate safeguards. These organizations include financial institutions; human resources service providers; healthcare administrators; healthcare



providers; employee stock plan administrators; database managers; customer service providers; and other organizations that provide financial services; accounting services, auditing services, actuarial services, tax preparation services, IT infrastructure, IT support, and IT development services, employee training services, customer relationship management services, and other technical, logistical, and administrative services. These organizations may perform functions such as fulfilling orders, analyzing data, providing training, administering and providing healthcare services, sending payment and wire transfers, providing customer service, providing IT support and systems management, and providing other financial, technical, logistical, or administrative functions.

We may disclose Personal Data where required or permitted by law or by an order or requirement of a court, administrative agency, or other government entity, or by court rules concerning the production of records; where we have reasonable grounds to believe that use or disclosure is necessary to protect the rights, privacy, property, or safety of others; where we have reasonable grounds to believe that the information relates to breach of an agreement or violation of the law that has been, is being, or is about to be committed; or where it is necessary to enforce or apply our legal agreements, to pursue remedies, or to limit our damages.

Access

At your request, we will provide you with reasonable access to your personal information, so that you can review what we have stored and, if you choose, request corrections to it. You may request access by writing to us at the address listed in the Contact Information section below. After you request access, we will provide the personal information that you request as soon as practically possible. If you wish to correct your personal information, please send us a written explanation of the particular information that you believe should be corrected. Where information will not or cannot be accessed or amended, we will tell you the reasons.

Data security and data integrity

We store, collect, and otherwise process information mainly in servers in Australia. We take reasonable precautions to protect Personal Data on these servers from loss, misuse, unauthorized access, disclosure, alteration and destruction. We also make reasonable efforts to keep Personal Data reliable for its intended use, accurate, current, and complete. We retain information for as long as reasonably required for business purposes or to comply with our legal obligations.

Accessing your information and contacting us

If you have any questions about this Privacy statement, or if you have submitted or another person has submitted personally identifiable information about you through this website, and you would like to have that information changed or deleted, please contact us through our office immediately.

If there are any questions regarding this privacy policy you may contact us through our website or by email to info@shimi.com.au or one of SHIMICOAT offices directly.