

## Shipping Policy – SHIMICOAT Pty Ltd (“The Contractor”)

### Shipping Information

SHIMICOAT may use various shipping companies for various destinations. SHIMICOAT reserve the right to use most suitable courier companies to deliver products to clients. We deliver nationally (Australia-Wide) and delivery time may vary from 1-9 Business days depending on location.

We do not ship or deliver on weekends or holidays. SHIMICOAT can offer deliveries to APO, FPO or PO Box addresses.

Most products excluding Dangerous Goods and Bulk products are shipped Australia-Wide free of charge. SHIMICOAT offers Transit Insurance, Free of Charge (Conditions Apply). SHIMICOAT is responsible for any parcel damaged or lost during transit. The product will be replaced and supplied to customer at no extra charges.

You will be notified via email once your order has been shipped.

Shipped items that are either refused by the customer or cannot be delivered by the courier company, will be returned to SHIMICOAT and the customer will be credited for the product cost and tax less shipping. Customer will be required to place a new order and will be responsible for any new associated shipping charges.